

# WELCOME!

Thank you for choosing our office. We strive to provide you with the most gentle, quality care possible.

If you have any questions, or we can help you in any way, please feel free to ask.

## Patient Information (Confidential):

Name \_\_\_\_\_ (If child, parent/guardian name) \_\_\_\_\_  
Last name First name Initial

Birthdate \_\_\_\_\_ Sex \_\_\_\_\_ Age \_\_\_\_\_ Soc. Sec. # \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell phone \_\_\_\_\_

E-Mail \_\_\_\_\_ Drivers License # \_\_\_\_\_

How did you hear about our practice? \_\_\_\_\_

Employer \_\_\_\_\_ Occupation \_\_\_\_\_ How long there? \_\_\_\_\_ May we call? \_\_\_\_\_

Employer Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Spouse's Name (Or other parent/guardian) \_\_\_\_\_ Soc. Sec. # \_\_\_\_\_

Spouse's Employer \_\_\_\_\_ Occupation \_\_\_\_\_ How long there? \_\_\_\_\_ May we call? \_\_\_\_\_

Spouse's Employer Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

If patient is a student: Name of school/college: \_\_\_\_\_ City & State \_\_\_\_\_ Full time or part time? \_\_\_\_\_

## Primary Insurance:

Name of Insured \_\_\_\_\_

Birthdate \_\_\_\_\_ Relationship to patient \_\_\_\_\_

Address (if different from patient) \_\_\_\_\_

Dental Insurance Co. \_\_\_\_\_ Phone \_\_\_\_\_

Social Security # \_\_\_\_\_ Subscriber ID # \_\_\_\_\_

Group, Contract or Local or union # \_\_\_\_\_

## Additional Insurance:

Name of Insured \_\_\_\_\_

Birthdate \_\_\_\_\_ Relationship to patient \_\_\_\_\_

Address (if different from patient) \_\_\_\_\_

Dental Insurance Co. \_\_\_\_\_ Phone \_\_\_\_\_

Social Security # \_\_\_\_\_ Subscriber ID # \_\_\_\_\_

Group, Contract or Local or union # \_\_\_\_\_

## Copayments:

To accept insurance, we now debit copayments automatically to your credit card or bank account. If you would like us to accept your insurance, please provide credit card information or voided check:

CIRCLE ONE: Visa MasterCard Discover Amex

Account# \_\_\_\_\_ Expiration date \_\_\_\_\_ Name on card \_\_\_\_\_

CVW# \_\_\_\_\_  Credit Card  Debit Card  ATM  Voided check attached.

## In Case of Emergency:

Name and City of primary care physician \_\_\_\_\_

Someone we may contact, not living with you: \_\_\_\_\_ Phone #'s (home, work, cell) \_\_\_\_\_

## Authorization:

I authorize my insurance company to make payments directly to the dental office for benefits otherwise payable to me. I authorize release of my records to third party payers, other healthcare professionals or operations, or other entities as deemed necessary by this office. I authorize use of this signature for all insurance submissions.

I understand that I am responsible for all charges whether or not they are covered by insurance, as well as any additional collection costs if this office determines they are necessary. I authorize this office to charge my credit card or bank account for any unpaid balances, including those after insurance payment. I further authorize this office to charge my credit card to cover any unpaid fees not paid by insurance within 60 days. I understand that in certain circumstances, my credit report may be requested. I have reviewed the information on this form, and it is accurate to the best of my knowledge. I understand that check payments may be converted to automatic bank drafts.

I have received a copy of this office's Notice of Privacy Practices.

Signature \_\_\_\_\_ Date \_\_\_\_\_

*Patient or Responsible Party*

# Dental History

Patient Name \_\_\_\_\_ Age \_\_\_\_\_ Date \_\_\_\_\_  
 Reason for seeking care today: \_\_\_ Exam \_\_\_ Cleaning \_\_\_ Specific Problem \_\_\_\_\_  
(Please describe)

*Please check all that apply:*

- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> Toothache                    | <input type="checkbox"/> Bite or teeth have shifted           | <input type="checkbox"/> Cracked, chapped lips             | <input type="checkbox"/> Unable to open mouth wide                                |
| <input type="checkbox"/> Broken filling or tooth      | <input type="checkbox"/> Often bite cheeks                    | <input type="checkbox"/> Bad taste in mouth                | <input type="checkbox"/> Jaw gets tired easily.                                   |
| Sensitivity to:                                       | <input type="checkbox"/> Frequent dry mouth                   | <input type="checkbox"/> Sinus problems                    | <input type="checkbox"/> Hold things between teeth<br>(Pipe, pencil, nails, pins) |
| <input type="checkbox"/> Cold                         | <input type="checkbox"/> Concerned about breath               | <input type="checkbox"/> Mouth breath - asleep or<br>awake | <input type="checkbox"/> Bite fingernails   |
| <input type="checkbox"/> Hot                          | <input type="checkbox"/> Unhappy with previous<br>dental work | <input type="checkbox"/> Dry or strained eyes              | <input type="checkbox"/> Unusual habits with teeth                                |
| <input type="checkbox"/> Sweets                       | <input type="checkbox"/> Gums bleed                           | <input type="checkbox"/> Shoulder, neck or headaches       | <input type="checkbox"/> Wore braces  |
| <input type="checkbox"/> Chewing                      | <input type="checkbox"/> Gums tender                          | <input type="checkbox"/> Clench or grind teeth             | <input type="checkbox"/> Previous gum treatment                                   |
| <input type="checkbox"/> Food catches                 | <input type="checkbox"/> Growths, sores                       | <input type="checkbox"/> Jaw joint pain                    | <input type="checkbox"/> Previous bite treatment                                  |
| <input type="checkbox"/> Loose teeth                  | <input type="checkbox"/> Cold sores, fever blisters           | <input type="checkbox"/> Clicking or popping of joint.     |   |
| <input type="checkbox"/> Floss breaks easily or hurts |   |  |   |

Would you like whiter teeth? \_\_\_\_\_

Is there anything that bothers you (even just a little) about the appearance of your teeth or smile?  
 \_\_\_\_\_

Please rate 1-10 how anxious you are about dental treatment (1= totally relaxed) \_\_\_\_\_

Have you ever had a bad experience at the dentist? (Treatment? Staff? Billing?) \_\_\_\_\_

What happened? \_\_\_\_\_

Why did you leave your previous dentist? \_\_\_\_\_

# Medical History

Physicians Name \_\_\_\_\_ City \_\_\_\_\_

Have you been hospitalized for any reason? Please describe:  
 \_\_\_\_\_  
 \_\_\_\_\_

Are you taking any medications or drugs (including nutritional supplements?) Please list:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Are you allergic to penicillin, aspirin, local anesthetics, latex, sulfa, codeine, other? \_\_\_\_\_  
 \_\_\_\_\_

Do you smoke? How much/day? \_\_\_\_\_

Pregnant? Due date \_\_\_\_\_ Are you nursing? \_\_\_\_\_

Are you seeing a physician now or planning to see one for any reason? Please explain:  
 \_\_\_\_\_  
 \_\_\_\_\_

*Please check all that apply:*

- |  |   |   |  |
|--|---|---|--|
| <input type="checkbox"/> Previous injury to head or neck | <input type="checkbox"/> Diabetes                 | <input type="checkbox"/> Digestive problem, ulcer | <input type="checkbox"/> Shortness of breath         |
| <input type="checkbox"/> Heart problem                   | <input type="checkbox"/> HIV or AIDS              | <input type="checkbox"/> Thyroid disease          | <input type="checkbox"/> Snoring, sleep apnea        |
| <input type="checkbox"/> Heart Attack                    | <input type="checkbox"/> Kidney problem           | <input type="checkbox"/> Glaucoma                 | <input type="checkbox"/> Easily winded               |
| <input type="checkbox"/> Angina, chest pain              | <input type="checkbox"/> Liver problem, jaundice  | <input type="checkbox"/> Bleed or bruise easily   | <input type="checkbox"/> No energy                   |
| <input type="checkbox"/> Heart murmur,                   | <input type="checkbox"/> Cirrhosis, Hepatitis     | <input type="checkbox"/> Stroke                   | <input type="checkbox"/> Fainting or dizzy           |
| <input type="checkbox"/> Scarlet, rheumatic fever        | <input type="checkbox"/> Cancer                   | <input type="checkbox"/> Epilepsy or Seizures     | <input type="checkbox"/> Unexplained weight loss     |
| <input type="checkbox"/> Mitral valve prolapse           | <input type="checkbox"/> Radiation, chemo.        | <input type="checkbox"/> Parkinson's              | <input type="checkbox"/> Chewing tobacco             |
| <input type="checkbox"/> Irregular heartbeat             | <input type="checkbox"/> Respiratory problem      | <input type="checkbox"/> Alzheimer's              | <input type="checkbox"/> Drug or alcohol addiction   |
| <input type="checkbox"/> High or low blood pressure      | <input type="checkbox"/> Bloody, persistent cough | <input type="checkbox"/> Back problem             | <input type="checkbox"/> 2 or more social drinks/day |
| <input type="checkbox"/> Pacemaker                       | <input type="checkbox"/> Asthma, Emphysema.       | <input type="checkbox"/> Hives, rash, Herpes      | <input type="checkbox"/> Anxiety or nervous disorder |
| <input type="checkbox"/> Artificial joint                | <input type="checkbox"/> Anemia                   | <input type="checkbox"/> Dry eyes                 | <input type="checkbox"/> Insomnia                    |
|  | <input type="checkbox"/> Sickle cell              |   | <input type="checkbox"/> Contact lenses              |

Any other illnesses not checked above: \_\_\_\_\_

Please indicate if you would prefer to speak privately with the dentist about a medical issue:  Yes  No

Please rate your daily stress level: 1-10 (1 = lowest stress).

\_\_\_ Overworked, busy, pressured \_\_\_ Worried, frustrated \_\_\_ Get upset or snap easily \_\_\_ Insomnia, depression, anxiety

I will inform this office of any changes in my health status. I understand that dental treatment and local anesthesia entail risks such as bleeding, infection, nerve damage, or fracture of teeth or bone. I certify that the above information is complete and accurate to the best of my knowledge.

Patient Signature (parent or guardian) \_\_\_\_\_ Date \_\_\_\_\_

Dentist' Signature \_\_\_\_\_ Date \_\_\_\_\_

# HIPAA NOTICE OF PRIVATE PRACTICES RELEASE

## FORM

\_\_\_\_\_  
Patient's Name

\_\_\_\_\_  
Date of Birth

By now you have probably signed the HIPAA form many times. It is a federal requirement that we keep a HIPAA notice in your chart.

**HIPAA** (The Insurance Portability and Accountability Act) basically says that your personal health information must be kept confidential.

- We can use your health information to coordinate treatment with other health care providers.
- We can use your health information with insurance companies for payment.
- Your health information can be used for "common sense" uses like calling you for an appointment.
- You have the right to inspect your personal health information
- You have the right to restrict the use of your health information

I authorize the release of information including diagnosis, records, examination rendered to me and insurance claims information.

**This information may be released to:**

\_\_\_\_ My spouse \_\_\_\_ My children \_\_\_\_ Parent \_\_\_\_ Other \_\_\_\_ Don't release this information to anyone

If "other", please inform of their name and address

\_\_\_\_\_  
\_\_\_\_\_

**EMAILING X-RAYS**

In providing the best treatment for our patients, it might be necessary for us to email x-rays to other specialists or dentists. This allows other offices to have a better diagnostic tool available to them which will cost you less and permit you to have access to quicker service.

I understand that x-rays might need to be emailed to other specialists. I give my permission for this service.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If you have any questions about HIPAA and how your information is used, please feel free to ask about our written HIPAA Private Policies at the front desk

## Information on Dental Insurances:

**PPO Insurance:** As a courtesy to our valued patients, our office will directly bill PPO insurances for services rendered. We do ask our patients to be prepared to make any payments towards the basic and major services, such as fillings and crowns, at the time these services are rendered.

Unlike medical insurances, dental insurances are designed to assist you with dental expenses. Your employer chooses plans based on costs and benefits. These plans typically have percentage co-payments and deductibles as opposed to flat fee (i.e. \$10, \$20). Bear in mind that our relationship is with you and not with your insurance company. We have no leverage or influence on benefit determination, covered procedures or payments. Feel free to bring your insurance card with you and we will be happy to assist you in understanding your plan.

**Fees:** As a provider for most PPO insurances, we charge fees set by your PPO plan. We do not charge above the allowed fee.

**Eligibility:** As a courtesy, we contact your insurance company to verify the specifics of your plan. This does not guarantee any of the benefits. Every effort is made to correctly estimate your co-pay for your visit.

**Co-payments:** Keep in mind that the co-payment is only an estimate. Your co-payment, if any, is due at the time services are rendered. Since the co-payment is an estimate, final financial responsibility is determined once the insurance payment has been posted to your account. In the event that the co-payment was underestimated, a statement will be sent for any balance remaining.

**Discounted plans:** Discounted plans, such as Kaiser and Careington, are dental plans which allow patients to receive dental service at a discounted price. In accordance with your contract, payment in full is required at the time services are rendered.

**Secondary Insurance:** Secondary insurance claims will be submitted for our patients. Please understand that it does not pay for your portion from the primary insurance. In the event that the primary insurance does not cover, pay for a service, or its maximum annual benefit is reached, the secondary insurance will cover those services only depending on percentage allowed. Your copayment from the primary insurance is due at the time the services are rendered.

Our office will make every attempt to collect payment from your insurance company. In the rare event that your insurance does not pay within 45 days of the date of service, the patient will be responsible for the balance in full.

I have read and understand the above information.

Patient/Guardian: \_\_\_\_\_ Date: \_\_\_\_\_

## OFFICE POLICIES

### SCHEDULING AND CANCELLATIONS

Because we value the time spent with our patients, appointments that you make are solely for you and the doctor. Please give our office the consideration to fill your reservation should you need to cancel. **Please allow our office a notice of at least 48 business hours for any cancellations.** Please note that Saturdays and Sundays do not constitute business days. **Any notice less than 24 business hours will be subject to a \$60.00 per hour broken appointment fee.**

For your scheduled appointments, you will be contacted two days in advance. Please make sure to communicate with us via email or phone call that you will be coming to your appointment in a timely manner.

If no confirmation is received, we may offer that appointment to our other valued patients. This creates a longer wait time to be seen by the doctor.

For appointments longer than an hour, we will request a **non-refundable** amount (20% of your co-payment) in order to reserve your appointment.

### TREATMENT PLAN

As a courtesy to our patients we will offer 7% off of your co-payments, if paid in full, at the time treatment plan is presented. Please ask our patient coordinator for more information.

### REFERRAL REWARD

We appreciate your referrals. We thank you by offering a referral reward. Unlimited referrals for friends, family, and colleagues. Limit one per immediate family. Please ask our patient coordinator for more information.

### PARKING VALIDATION

Our office does provide a one hour validation for all of our patients in our garage on 11st. Please bring your ticket with you for validation.

### TYPE OF PAYMENTS ACCEPTED

**Personal checks are not accepted.** Cash and major credit cards American Express, Visa, MasterCard, and Discover are accepted. We also offer no interest payment plans from Care Credit.

### DUPLICATION OF RECORDS

Please allow our office 2-3 business days to email you the records and/or x-rays. We are required by law to keep your records on file.

### FINANCIAL AGREEMENT

I agree that all information on patient registration form is complete and accurate. I acknowledge that all charges incurred in this office are my responsibility. If for any reason my insurance should fail to pay for all charges billed, I agree to pay for the services upon notification by a representative by this office. I may then need to collect my benefits directly from the insurance carrier. I understand that if my account remains unpaid by me for a period of 60 days, it may be referred to the collection agency.

Signature.....Date.....